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**Dr. B. R. AMBEDKAR OPEN UNIVERSITY**

Prof. G. Ram Reddy Marg, Jubilee Hills, Hyderabad-500033

Prof. G. Ram Reddy Research Academy of Distance Education (GRADE)

&

Centre for Internal QUALITY Assurance (CIQA)

*Prof. P. Madhusudhana Reddy*  
Director

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Lr. No.403/Dr.BRAOU/GRADE&CIQA/2021-22

13<sup>th</sup> August 2021

To  
All the Faculty Members and SSB Teachers  
Dr. B. R. Ambedkar Open University  
Hyderabad.

Sir/Madam,

It is decided by the Vice-Chancellor to conduct CEMCA sponsored workshops in blended Mode. The following teachers should join the first workshop to be held from 16<sup>th</sup> to 18<sup>th</sup> August 2021 physically in the EC Hall. The remaining teachers should join through zoom with their personal devices.

The following participants should join the workshop physically:

1. Director, Academic
2. Dean, Faculty of Social Sciences
3. Dean, Faculty of Commerce
4. Dean, Faculty of Sciences
5. Dean, Faculty of Arts
6. Director, Student Services
7. Controller of Examinations
8. Incharge, Skill Development
9. Dr. Lakshmi, Department of Political Sciences
10. Dr. Pallavi Kabde, Department of Public Administration
11. Dr. Srinivas, Department of Zoology
12. Director, GRADE & CIQA

The above 12 participants are requested to join in the EC Hall on 16<sup>th</sup> August 2021 from 10.30 a.m. to 3.00 p.m. for better interaction with the Trainer/Mentor of CEMCA. All other Faculty members, SSB Teachers and Academic Associates should join through zoom. Zoom link will be shared. The Director, Academic and Director, Student Services are requested to circulate among the teachers of the branch.

With regards,

Copy to : Secretary to Vice-Chancellor  
P.A. to Registrar

  
Director

## PROCEEDINGS OF WORKSHOP (FIRST)

### A Note

The 4-day Workshop on “SSR Preparatory work for NAAC Assessment” was organized by GRADE-CIQA of Dr. B. R. Ambedkar Open University, Hyderabad and CEMCA, New Delhi from 16-19 August 2021 at the university campus in Hyderabad. This is the first in the series of workshops being organized by the two institutions.

CEMCA is sponsoring the series of workshops by providing mentoring support to the participants. Prof. V. Venkaiah, former Vice-Chancellor, Krishna University, Machilipatnam, Andhra Pradesh and former Rector of Dr. BRAOU, Hyderabad is nominated by CEMCA as Mentor for the entire series.

### About Workshop-I

All the sessions of the 4-day Workshop-I were held in the Executive Council Hall of Dr. BRAOU campus, in a blended mode.

The Vice-Chancellor of Dr. BRAOU, Prof. K. Seetharama Rao who has presided over the inaugural session, the Director (Academic), Prof. E. Sudha Rani and 12 identified members comprising the Advisory Committee and Working Committee (which are constituted for the NAAC-related work), attended the workshop face-to-face. The Chief Guest of the inaugural session, Prof. T. Papi Reddy, Chairman of TSHEC; the Director, CEMCA, Prof. Madhu Parhar; the Programme Officer, CEMCA, Dr. Manas Ranjan Panigrahi; Mentor for the workshop, Prof. V. Venkaiah and rest of the University faculty members attend the workshop virtually via zoom.

**Day-1**, the inaugural session opened at 10.30 a.m. with a welcome address by the Director, GRADE-CIQA, Prof. P. Madhusudhana Reddy. In his Presidential Remarks, Prof. K. Seetharama Rao briefed the participants about the purpose, aims and objectives of the workshop. He stated that the University has set a rather ambitious target to score A++ Grade and urged the entire University fraternity to work towards this end. He further said that NAAC related work is the top priority agenda, at present and that Dr. BRAOU plans to go for NAAC Assessment by March 2022.

The Director (Academic), Prof. E. Sudha Rani formally introduced the guest, Prof. T. Papi Reddy, Prof. Madhu Parhar, Prof. Venkaiah (Mentor) and Dr. Manas, to the participants.

In her address (over zoom), Prof. Madhu Parhas explained the entire process of NAAC assessment and the ‘dos and donts’. She stated that SSR preparation is indeed a tough task, yet it is ‘do-able’. She wished the university fraternity all success in its efforts towards achieving its target.



Dr. Manas, in his address (via-zoom), stated that in view of being the first Open University in the country and its dedicated service to the cause of higher education, Dr. BRAOU holds the potential to score a very high grade in NAAC assessment.

Prof. Venkaiah (virtually over-zoom) gave a detailed picture of the workshop theme and the topics of the technical sessions. He also reminisced about his association with Dr. BRAOU as a faculty member.

In his (Presidential) Closing Remarks, Prof. K. Seetharama Rao narrated the comprehensive action plan for the SSR preparatory support work. He expressed his thanks to the Director (CEMCA) for her support and guidance in gearing up Dr. BRAOU for NAAC assessment.

**In Session-2 (Day-1)**, Prof. Venkaiah made a powerpoint presentation on the “Quality Issues and Blended Learning”. He dealt at length the aspects of Quality and ICT-based teaching-Learning process. He explained the 4-Quality Initiatives, viz., Quality Sustenance, Quality Assurance, Quality Assessment and Quality Improvement. He stressed on the need for ‘Quality Sustenance’ in an institution, which he termed as “Resilience Pedagogy” i.e., the capacity to endure changes.

He suggested that university programme should provide 8-types of “life-skills” to the learners. Further, techno-pedagogical learning skills need to be provided to the learners, he stated. He suggested that as a part of Quality improvement the university, need to develop digital responsiveness and it should be provide optimized teaching-learning environment.

A brief interaction followed the session.

In the post-lunch session, Prof. Venkaiah explained the “Assessment Framework for ODL Institutions”, as per the latest/revised guidelines of NAAC. He presented a graphical and tabular form representation on Quantative Metrics and the indicators therein. He further, explained the Grading Pattern and the scores in the CGPA scoring pattern.

**Day-2, Session-I**, Prof. Venkaiah discussed at length the “Qualitative Metrics” in the NAAC framework. He suggested that the CIQA Review of all indicators, at this stage is crucial. He also suggested various measures to develop the ‘quality bench marks’.

He also dwelt at length on preparation of Executive Summary, Institutional Profile and extended Profile. He stressed on the need for maintaining ‘Data Consistency’, while preparing the profile.

**Day-2, Session-II**, Prof. Venkaiah elaborated the Quality Indicator Framework and discussed the Quantitative Metrics under each indicator. He gave details on how to follow the Standard Operating Procedures (SOPs) of the NAAC.



He suggested the ways and means to develop institutional 'Best Practices' and 'Institutional distinctiveness'.

**Day-3, Session-I**, Prof. Venkaiah discussed on the topic "Data Collection and SSR Preparation". He explained in detail as to what are considered as 'Best Practices' by citing examples such as the 'Satya-SAT' of Satyabhama University, Madurai, Tamil Nadu.

He emphasized on development of Programmes based on "Open Pedagogy" which he termed as "Resilient Pedagogy" that is, the pedagogy be able to withstand any kind of changes, disruption or uncalled circumstances.

**Day-3, Session-II**, Prof. Venkaiah covered all the "Curricular Aspects under Criterion-I". he suggested all care and steps to be taken for under each and every indicator.

He suggested the University to introduce an "Academic Bank of Credits" so as to enable lateral entry of learners of learners from other institutions. He further suggested to undertake an 'Online Feedback Survey' of Learners and Teachers as well, comprising 500 in total.

**Day-4, Session-I**, Prof. Venkaiah covered Criterion-II that is, "Teaching-Learning and Evaluation". Under this head, he explained the "List of Policies" as per the SOPs.

He suggested that the University should develop a Policy on "Academic and Administrative Audit" that needs to be uploaded as a web-link in the University website. He also stressed on the need for developing a policy on "Performance Appraisal and Performance Improvement Plan" (PAPIP Policy).

**Day-4, Session-IV**, which was the last session of the workshop, Prof. Venkaiah discussed on the "Evaluation" aspects under Criterion-II. Under this theme, he explained the work limit to be followed in preparing the 'Note' or narration under relevant indicators.

Regarding Evaluation, he suggested that the "Teaching-Learning and Evaluation" method should be 'outcome-based' and it should be 'measurable'.

An interaction session followed, with the participants raising several queries on the topic. Prof. Venkaiah clarified and discussed each one of those.

**Workshop-I** was formally concluded with a 'Vote of Thanks' by Prof. P. Madhusudhana Reddy, the Director of GRADE-CIQA, Dr. BRAOU, Hyderabad.

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DIRECTOR  
GRADE, Hyderabad  
Hyderabad