



## Dr. B.R. AMBEDKAR OPEN UNIVERSITY

Prof.G.Ram Reddy Marg, Road No.46, Jubilee Hills, Hydeabad-500 033.

### MATERIAL PRODUCTION BRANCH

No.417/MPB/PUR/F-211/2017-18

Dt: 06-01-2018

### **Notification for Annual Maintenance Contract (AMC) for Servers, CC Cameras, Network items- Limited quotations called**

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**Sub:-** MPB – Annual Maintenance Contract (AMC) for Servers, CC Cameras and Network items - Quotations Called for - Reg.

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With reference to the subject cited, the University proposes to entrust the Annual Maintenance Contract (AMC) for the Computer related items in the university campus, Road No.46, Jubilee Hills, Hyderabad for the period of one year. The details of AMC items are given below:

Sl.No.	Description	No. of items
1.	<b>Servers</b>	<b>08</b>
2.	<b>Network items</b>	<b>52</b>
3.	<b>CC Cameras</b>	<b>33</b>

#### **Terms & Conditions**

1. The Contractor shall uniquely identify and label all I.T. Resources covered under Annual Maintenance Contract (AMC).
2. The Contractor shall attend to a complaint within 01 (One) hour on working days of Dr.B.R.Ambedkar Open University.
3. For OS/Anti Virus related problems, Contractor shall solve the problem within 24 (Twenty Four) hours after complaint is registered.
4. The Company/Tenderer should provide the services of a Senior Engineer with following experience.
  - a) Linux/Windows Server administration.
  - b) LAN Maintenance experience along with firewall maintenance.
  - c) Antivirus installations maintenance.
  - d) Software installation and configuration like Java, Oracle, Mysql, Tomcat, Visual studio servers.
  - e) Operation Systems installation Widows Servers/RHEL.
  - f) Site Engineer must be a qualified graduate in Engineering/Diploma with at least 3 (three) years experience in above work.

Therefore, you are requested to quote your lowest rate both in figures and words inclusive of GST for Annual Maintenance Contract (AMC) for items mentioned above and submit quotation to the undersigned on or before **16-01-2018** duly superscribing on the top of the envelop **"AMC for Servers, Network items, CC Cameras"**. The quotations submitted after the due date will not be accepted.

Sd/-  
Officer In-charge