

**Dr. B.R. AMBEDKAR OPEN UNIVERSITY
DEPARTMENT OF PUBLIC ADMINISTRATION
M.A. I YEAR - SYLLABUS**

Course I – State, Society and Public Administration

BLOCK I – Nature of State

- Unit – 1 : Nature of State
- Unit – 2 : Changing nature of Indian State
- Unit – 3 : Relationship among the State, Society and Public Administration

BLOCK II – Perspectives on State

- Unit – 4 : Liberal and Marxist Perspectives on the State
- Unit – 5 : Gandhian Perspective
- Unit – 6 : Neo-Liberal Perspective

BLOCK III – State and Public Administration

- Unit – 7 : Role of Bureaucracy in Policy Formulation, Implementation and Analysis
- Unit – 8 : Contemporary context of Indian Bureaucracy
- Unit – 9 : Challenges to Traditional Bureaucratic Paradigm
- Unit – 10 : Concept of Good Governance
- Unit – 11 : Governmental Institutions: Towards Reforms
- Unit – 12 : New Public Management: Reinventing Government

BLOCK IV – Civil Society and Administration

- Unit – 13 : Interface between citizens and Administration
- Unit – 14 : Justice, equity and Participation
- Unit – 15 : Growing role of civil society organizations
- Unit – 16 : Democratic people's struggles: case studies
- Unit – 17 : Social participation: Issues of gender, weaker sections and environment.

BLOCK – V : Emerging Trends

- Unit – 18 : Impact of Globalisation on Administration
- Unit – 19 : Ethical Concerns in Public Administration
- Unit – 20 : Changing, Administrative culture, New Challenges

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Course II – Administrative Theory

BLOCK I – Introduction

- Unit – 1 : Public Administration – Meaning, Nature, Scope and Importance
- Unit – 2 : Nature and Typologies of Organization
- Unit – 3 : Development and Growth of Administrative Theories

BLOCK II – Structural Approach

- Unit – 4 : Scientific Management Approach
- Unit – 5 : Administrative Management Approach
- Unit – 6 : Max Weber’s Theory of Bureaucracy
- Unit – 7 : Critique of Bureaucracy

BLOCK III – Behavioural Approach

- Unit – 8 : Human Relations Approach
- Unit – 9 : Decision Making in Organizations - Herbert A. Simon
- Unit – 10 : Organizational Structure, Processes and Functioning
- Unit – 11 : Socio-Psychological Approach –Chris Argyris
- Unit – 12 : Socio - Psychological Approach – Abraham Maslow & Frederic Herzberg
- Unit – 13 : Socio-Psychological Approach: Douglas McGregor and Victor Vroom

BLOCK IV – System Approach

- Unit – 14 : Formal and Informal Organizations – Chester Barnard
- Unit – 15 : Systems Approach – David Easton
- Unit – 16 : Concept of Learning Organization
- Unit – 17 : New Organizational Culture

BLOCK – V : Emerging Approaches

- Unit – 18 : New Public Administration
- Unit – 19 : Perspective of Public Choice
- Unit – 20 : Public Administration - Critical Theory
- Unit – 21 : New Public Management Perspective
- Unit – 22 : Public Administration – Post Modern Perspective
- Unit – 23 : Administrative Theory in 21st Century – Analysis

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Course III – Public Policy

BLOCK I – Introduction

- Unit – 1 : Public Policy – An area of Enquiry
Unit – 2 : Contributions of Laswell
Unit – 3 : Dror and Public Policy
Unit – 4 : Context of Public Policy
- (a) Political
(b) Socio-Historical
(c) Economic
- Unit – 5 : Impact of Globalisation on Public Policy

BLOCK II – Approaches to Public Policy

- Unit – 6 : System Approach
Unit – 7 : Incrementalist Approach
Unit – 8 : Political Economy Approach
Unit – 9 : Other Approaches

BLOCK III – Process

- Unit – 10 : Legislative, Executive and Judiciary
Unit – 11 : Bureaucracy
Unit – 12 : Political Parties, Pressures Groups in NGOs
Unit – 13 : Mass Media
Unit – 14 : Mass Movements

BLOCK IV – Evaluation

- Unit – 15 : Approaches
Unit – 16 : Institutional Arrangements
Unit – 17 : Impact

BLOCK V – Case Studies

- Unit – 18 : Agrarian Policy
Unit – 19 : Education
Unit – 20 : Reservation Policy
Unit – 21 : Health Policy

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Course IV – Public System Management

BLOCK I – Introduction: Concepts and Contexts

- Unit – 1 : Public System Management: Concept, Nature, Scope and Characteristics
- Unit – 2 : Distinction of Public System Management
- Unit – 3 : Public System Management: Constitutional and Political Context
- Unit – 4 : Public System Management: Socio, Cultural and Economic Context
- Unit – 5 : Public System Management: New Technologies

BLOCK II – Governance - Concept

- Unit – 6 : Governance: Role of Bureaucracy and Political Executive
- Unit – 7 : Governance: Role of Legislature and the Judiciary
- Unit – 8 : Accountability
- Unit – 9 : Transparency and Right to Information
- Unit – 10 : Networking and Inter-institutional coordination in Governance

BLOCK III – Logistics and Tools

- Unit – 11 : Strategic Management
- Unit – 12 : Financial Management
- Unit – 13 : Materials/Logistics Management
- Unit – 14 : Key Management Tools
- Unit – 15 : Management Information System
- Unit – 16 : Work Measurement

BLOCK IV – Emerging Trends

- Unit – 17 : Selective Market Techniques
- Unit – 18 : Designing Techniques
- Unit – 19 : Reform and Change Management
- Unit – 20 : Empowerment - Reservations
- Unit – 21 : Continuity and Change in Public System Management

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Course 5 – Human Resource Management

BLOCK – Introduction

- Unit – 1 : Meaning, Nature , Scope and Significance of Human Resource Management
- Unit – 2 : Strategic Human Resource Management
- Unit – 3 : Human Resource Planning and Strategy

BLOCK II – Recruiting and Maintaining HRS

- Unit – 4 : Job Analysis and Job Design
- Unit – 5 : Recruitment and Outsourcing
- Unit – 6 : Performance Appraisal and Promotion
- Unit – 7 : Remuneration and Salary System
- Unit – 8 : Rewards and Salary System
- Unit – 9 : Employee Benefits

BLOCK III – Developing HRS

- Unit – 10 : Training and Development
- Unit – 11 : Redeployment and Reskilling
- Unit – 12 : Learning and Development
- Unit – 13 : Management Development
- Unit – 14 : Employee Capacity Building Strategies
- Unit – 15 : Total Quality Management

BLOCK IV – Industrial Relations

- Unit – 16 : Employee Health and Safety
- Unit – 17 : Human Resource Management and Employee Involvement
- Unit – 18 : Industrial Relations
- Unit – 19 : Discipline and Grievance

BLOCK V – Human Resource Effectiveness

- Unit – 20 : Human Resource Management Effectiveness
- Unit – 21 : Human Resource Audit
- Unit – 22 : Managing Change at the Workplace
- Unit – 23 : Stress Management

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Paper: 06 - INDIAN ADMINISTRATION

BLOCK – 1: Historical Background of Indian Administration

1. Ancient Indian Administration - Mouryan, Guptas' Administration
2. Mughal Administration
3. British Administration
4. Contemporary Context of Indian Administration

BLOCK – II: Administration at Union Level

5. Role of President in Indian Administration
6. Administration of Union Legislature in India
7. Parliament at Work - Parliamentary Committees
8. Role of Council of Ministers in Indian Administration - Cabinet Committees
9. Cabinet Secretariat, Prime Minister's Office

BLOCK – III : Administration of Constitutional Bodies

10. Election Commission
11. Central Vigilance Commission
12. National Human Rights Commission
13. Comptroller and Auditor General
14. Union Public Service Commission
15. Administration of Judiciary

BLOCK – IV: Administration at State Level

16. Role of Governor in State Administration
17. Role of Council of Ministers in State Administration
18. State Secretariat – General Administration
19. District Administration
20. Local Administration – Rural -Urban

BLOCK – V: Emerging Trends & Issues in Indian Administration

21. E-Governance – CARD, E-Seva, SMART etc
22. Out Sourcing of Services
23. Social Audit – Civil Society Participation
24. Role of Employee Associations in Indian Administration
25. Planning in India

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Paper: 07 - RURAL GOVERNANCE

BLOCK -I: Rural Governance

- Unit - 1 Socio-Economic and Political Context of Rural Development
- Unit - 2 Approaches to Rural Development
(Gandhian, Liberal, Marxian and Participatory)
- Unit- 3 Rural Development Strategies: An overview
- Unit - 4 Rural Development Experiences of other Countries - China and Bangladesh

BLOCK -II: Policies and Programmes

- Unit - 5 Programmes for Rural Water and Sanitation Programms
- Unit - 6 Social Security - Old Age Pensions
- Unit - 7 Food security - Public Distribution System
- Unit – 8 Women and Child Welfare Programmes - ICDS, DWACRA
- Unit - 9 Agricultural Policies and Programms in India

BLOCK - III: Management of Natural Resources and Infrastructure

- Unit - 10 Rural Infrastructures - Power, Transport, Roads and Housing
- Unit - 11 Livelihoods Programmes - Asset and Wage Oriented Programmes
- Unit - 12 Structural Reforms : Land Reforms (Indira Prabha)
- Unit - 13 Forest Management - Scheduled Tribes and other Traditional Forest Dwellers Act, 2006

BLOCK - IV: Institutions for Rural Development

- Unit - 14 Administrative Structures at Centre, State and District Level
- Unit - 15 Panchayatiraj Institutions (Evolution and Reforms)
- Unit - 16 Institutions for Rural Credit: Cooperatives,
- Unit – 17 Banks, MACS
- Unit - 18 Organizations of Poor - Society for Elimination of Rural Poverty (SERP)
- Unit – 19 Non Governmental Organizations and Rural Development
- Unit - 20 Community Based Organizations and Rural Development

BLOCK -V: Issues in Rural Development

- Unit - 21 Public Private Partnership in Rural Development
- Unit - 22 DPC and Micro Planning
- Unit - 23 Right to Information Act and Social Audit
- Unit -24 Globalization and Rural Development

Paper: (08) Urban Governance

BLOCK - 1: Urbanization and Urban Strategies

- Unit 1. Urbanization Trends and Challenges
- Unit 2. Good Urban Governance – Concept and Principles
- Unit 3. Urban Policies and Strategies

BLOCK - 2: Urban Governance - I

- Unit 4. ULBs - Forms and Functions
- Unit 5. Councils and Committees
- Unit 6. Municipal Finance Framework
- Unit 7. Municipal Financial Management
- Unit 8. e. Governance
- Unit 9. Recent Trends in Urban Governance

BLOCK - 3: Urban Governance - II

- Unit 10. Administrative Organization – Central, State and ULB Levels
- Unit 11. Executive and Personnel System
- Unit 12. Urban and Regional Development
- Unit 13. Metropolitan Governance

BLOCK - 4: Administration of Urban Services

- Unit 14. Administration of Development Programs
- Unit 15. Water supply, drainage, sewerage, sanitation
- Unit 16. Urban Transportation
- Unit 17. Urban Environment

BLOCK - 5: Urban Poverty

- Unit 18. Concept, Trends and, Strategies
- Unit 19. Urban Poverty Programs
- Unit 20. Urban Housing
- Unit 21 . Institutional arrangement for urban poverty reduction

BLOCK - 6: Accountability and Civic Engagement

- Unit 22. Accountability
- Unit 23. Civic Engagement
- Unit 24. Urban Knowledge Management
- Unit 25. Urban Futures and Challenges

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Paper: 09 - E- GOVERNANCE

BLOCK – I: Introduction

1. Governance and Good Governance
2. Governance in Digital Age
3. Meaning, Scope and Importance of e-Governance

BLOCK – II: Concepts

4. Evolution of Computer and
5. Models of e-Governance
6. Theories and Perspectives of e-Governance
7. Public Private Partnerships
8. Geographical Information Systems
9. e-Governance Policies at National and State Levels and IT Act
10. Citizens Access to Information – Right to Information Act
11. National e-governance Plan

BLOCK – III: Applications

12. e-Governance in Rural Development
13. e-Governance in Urban Administration
14. e-Governance and Citizen Services
15. e-Commerce

BLOCK – IV: Cases

16. e-Literacy: Akshaya
17. Electronic Citizen Service: e-Seva
18. Digitalization of Land Records Administration: Bhoomi
19. Property Registration: Card and Kaveri
20. Automation of District Collectorate: DC Suite Palakkad and Thirvarur

BLOCK – V: Issues

21. e-Readiness
22. Digital Divide (Gender, Geographical, Economical, Social and Political)
23. e-Governance – Critical Factors (Technology, People, Process, Resources, Infrastructure, Nature of PPP models)
24. e- Governance: Issues and Challenges (Resistance to Change, Laws, Skills, Competency, Capacity Building, Adaptation of Technology and Administrative Reforms)

DR. B.R. AMBEDKAR OPEN UNIVERSITY
Department of Public Administration
M. A. II Year
10 (a) - Research Methodology

BLOCK – I: Nature and Types of Social Science Research

Unit-1	:	Social Science Research nature, importance
Unit-2	:	Objectivity in Social Science Research
Unit-3	:	Traditional Research Methods
Unit-4	:	Scientific Method
Unit-5	:	Case Study Method
Unit-6	:	Selection of the Research Problem
Unit-7	:	Research Design
Unit-8	:	Hypothesis

BLOCK –II: Methods of Data Collection

Unit -9	:	Sources of Data
Unit-10	:	Survey Method
Unit-11	:	Observation
Unit-12	:	Questionnaire
Unit-13	:	Interview Method
Unit-14	:	Content analysis
Unit-15	:	Field Study Problem

BLOCK-III : Techniques of Measurement

Unit-16	:	Sampling Techniques
Unit-17	:	Scaling Techniques
Unit-18	:	Use of Computers in research

BLOCK-IV : Methods of Data Analysis

Unit-19	:	Data Processing
Unit-20	:	Data Analysis

BLOCK – V : Interpretation and Report Writing

Unit-21	:	Preparation of Research Report
Unit-22	:	Social Science Research: Problems and Issues